

## Welcome to Elstead Village Tennis Club

We are a members' club, with a club committee elected at the annual AGM in April. Membership of the Club is open to all, regardless of age or ability. Memberships are due on the 1<sup>st</sup> of April each year. If you have a child in the coaching programme all children over 5 are required to join the Club.

### What you can expect from your club:

- 1. Access gates at the main gate and on courts 1, 2 and 3 are secured by passcode padlocks. Once we have received your completed membership form and subscription payment you will be sent an email with the latest passcode for entry accordingly. The passcodes are changed every 3 months and all members will receive an email to advise of the new passcode when it is changed, please therefore ensure that we have an up-to-date email address for you. For security reasons please do not give out this access passcode to any non member.
- 2. The grounds, courts and clubhouse will be maintained at a level to ensure that your tennis is as enjoyable as possible.
- 3. To book a court Adult members will receive an "Invitation to Join Elstead Village Tennis Club on Clubspark" from the Membership Secretary. Please follow the link to Register, using the email address you entered on your Membership Application Form. Once registered, you can book a court up to a week in advance and for up to an hour and a half at a time. Court bookings are on a first come, first serve basis. Should you want all adults on a Family Membership to have access to court bookings please provide us with an email address for each member accordingly. Under 18's will be given access to Clubspark on request. If you find you can't use the court you have booked, please cancel the booking as soon as possible so that other members can use the court.
- 4. The floodlights are included in your membership fee.
- 5. **Toilet access –** The key for the exterior WC door is located in a wall mounted lock box to the right hand side of the Clubhouse door. Look out for a small black box, the cover comes off to allow you to enter a code. **The code is 1252**. Keep the key with you while using the WC and then return it and secure the box.
- 6. Individual 1 to 1 coaching is available to book, please contact our Head Coach Jorge Martin munozjorgemartin@yahoo.com accordingly. Please note that if you do book individual coaching then you must book the court for the date and time agreed. The coach is unable to book it for you.
- 7. The Club runs comprehensive coaching sessions for both junior and adult members, as well cardio-tennis and social tennis sessions. These are detailed on the website or please contact Jorge Martin on munozjorgemartin@yahoo.com for details.
- 8. Coaching Cancellation Policy: All weather and coach related cancellations will be credited to the following term's invoice. However, please note that missed sessions are non-refundable and cannot be rolled over, although it may be possible to offer a substitute session in another group at another time at the Head Coach's discretion. Only under exceptional medical circumstances will a refund be offered. Please make a note of the cancellation number (07539) 045371, which should be called if the weather is extremely bad. If a lesson is cancelled there will be a message left on this number.
- 9. The Club runs an annual championship each year for minis, juniors and adults. There are adult plate competitions at all levels, so please enter as you are guaranteed at least two matches.
- 10. The Club organises singles and doubles leagues for all standards. There are also opportunities to play competitively for the Club in the local and Surrey leagues.
- 11. Every Tuesday morning the Club holds a Ladies Morning for all lady members of all ages and abilities.
- 12. Every Thursday evening is Club Social night for adults, open to both male and female players of all ages and abilities.

- 13. Every Friday morning and Friday evening there are adult social tennis groups aimed at our beginners and rusty racket players. More intermediate players are welcome on Friday evenings.
- 14. The committee will pay heed to any problems/requests that you might have. Not all problems are solvable but you will always be heard.

#### What the Club can Expect from you:

- 1. All visitors, at all times, must be accompanied by a member.
- 2. If you use the court lights please make sure that they are turned off if you are the last ones on the court. Please check no-one is waiting for the courts, as once the lights are turned off on courts 4 and 5, they take 15 minutes to come back on.
- 3. We expect players to wear recognised tennis/sports clothing. Please do not play in a pair of jeans.
- 4. Flat soled shoes are a must and the shoes must be clean. NO ASTROTURF OR TRACKED soled trainers can be worn. If you bring your child to lessons and they want to play on the sports field before their tennis lessons, then please bring a change of shoes for them.
- 5. Please do not cross over a court without asking other players first and preferably wait until the players have reached the end of a game. There are gates available for all the courts. These are all secured with a passcode padlock and use the same passcode as all other padlocks. Please use these gates wherever possible to minimise disruption for others.
- 6. If you bring children to the tennis club whilst your child has a lesson or while you are playing, you are responsible for their behaviour around the courts. Playground facilities are available on the recreation ground the tennis Club is NOT a playground. Children 10 and under should be supervised at all times.
- 7. If you have booked a court and other people are already using it, then please don't disturb them until their time is up. If it is necessary to interrupt, then wait until the end of a point and allow them the opportunity to complete the game (but not the set) they are playing.
- 8. Switch off and do not use your mobile phone on court.
- 9. We expect members to conduct themselves in a courteous and sporting manner with due regard to the authority of the club officials and the club rules
- 10. Please remove all bottles, containers etc. from the courts when you have finished playing, so that the grounds and clubhouse are left as you found them.
- 11. Please note that dogs are not allowed within the Tennis Club grounds (nor on the Recreation Ground.)
- 12. Please make sure that we always have your most up-to-date contact details and don't forget to like and follow our Facebook page for all the latest news and events.

#### \*\* MOST IMPORTANTLY \*\*

# IF YOU ARE THE LAST ONE AT THE CLUB PLEASE MAKE SURE THAT ALL GATES ARE LOCKED.

If you have any problems, please contact one of the committee members.

Scott Tunbridge – Chairman Georgia McCarthy – Secretary Lorna Whateley – Treasurer Susanna Hunter – Coaching Administrator Shirley Bellamy - Membership Secretary scott.tunbridge25@btinternet.com georgiaalicia@hotmail.com lorna.whateley@gmail.com coaching@elsteadtennis.co.uk membership@elsteadtennis.co.uk